



9300 North Decatur St. Portland, OR 97203 (503) 286-9300

Date: ___/___/___

Return Authorization Request

Please complete form and fax to (503) 978-3326 / Phoenix Gold will fax back with assigned RA Number

Name:					
Ship-to Address:	(Do not use PO Box)				
City:		State:		Zip:	
Phone #:	()	Fax #	()		
Special Instructions:					

Copy of Purchase Receipt is required for Warranty Service

For Non-warranty service - Flat Rate amounts will be provided when faxed back with RA#

Purchase Receipts	Check box
Copy of Receipt included in Fax	<input type="checkbox"/>
Sending Receipt(s) with Return Unit(s)	<input type="checkbox"/>

Return Items

Qty.	Model#	Serial#	Symptom	RA#
<input type="checkbox"/> Repair or Replace <input type="checkbox"/> Flat Rate: \$ _____		<input type="checkbox"/> Warranty <input type="checkbox"/> Intermittent Problem		
		<input type="checkbox"/> Non-Warranty		

Qty.	Model#	Serial#	Symptom	RA#
<input type="checkbox"/> Repair or Replace <input type="checkbox"/> Flat Rate: \$ _____		<input type="checkbox"/> Warranty <input type="checkbox"/> Intermittent Problem		
		<input type="checkbox"/> Non-Warranty		

Qty.	Model#	Serial#	Symptom	RA#
<input type="checkbox"/> Repair or Replace <input type="checkbox"/> Flat Rate: \$ _____		<input type="checkbox"/> Warranty <input type="checkbox"/> Intermittent Problem		
		<input type="checkbox"/> Non-Warranty		

Method of Payment: Credit Card (V/MC)
 CC#: _____
 Exp: ___/___/___ 3-digit code (rear of card): ___
 Name on Card: _____
 Billing Address: _____
 City, State, Zip: _____

Cashier's Check/Money Order
 Upon receiving your flat-rate, mail payment to:
 Unit 37 / Phoenix Gold
 P.O. Box 4500 / Portland, OR 97208-4500
 I wish to be contacted for payment information at:
 () - _____

PG use only	Date RA Issued	<input type="text"/>	RA Issued by	<input type="text"/>
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Please send returns to the address below with the RA# printed clearly on the outside of the shipping carton

Phoenix Gold Product Service
9269 N. Bradford
Portland, OR 97203

Fax RAs to: (503) 978-3326	E-Mail: ras@phoenixgold.com	Phone in: (800) 950-1449 X317
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Non-Warranty units with "No Problem Found" may be subject to a \$50.00 minimum service charge.