



PHOENIXGOLD™

SUPPORT AMPLIFIER RETURN CHECKLIST

It is not required to fill out this check list when returning an amplifier for warranty or repair purposes but it will assist to rule out most common vehicle related problems and also give us better direction in regard to the actual problem.

PLEASE RETURN THIS FORM IN THE BOX WITH YOUR AMPLIFIER

RA #	<input type="text"/>
Brief description of problem:	
<hr/>	
<hr/>	
<hr/>	
<hr/>	

What gauge power cable is currently used?	<input type="text"/>	ga.
What is the approximate length of that power cable?	<input type="text"/>	ft.
Clock dial position of gain control	<input type="text"/>	
Clock dial position of bass boost	<input type="text"/>	
Voltage reading at amplifier terminals with vehicle off	<input type="text"/>	Volts
Voltage reading at battery with vehicle off	<input type="text"/>	Volts
Voltage reading at amplifier terminals with vehicle running	<input type="text"/>	Volts
Voltage reading at battery with vehicle running	<input type="text"/>	Volts
Voltage reading at amplifier remote turn on terminal with source on	<input type="text"/>	Volts
Connected speakers DC resistance reading with a meter	<input type="text"/>	Ω

AMPLIFIER IS MOUNTED (CHECK ALL THAT APPLY)

Horizontally	<input type="checkbox"/>
Vertically	<input type="checkbox"/>
Right side up	<input type="checkbox"/>
Up side down	<input type="checkbox"/>
Under seat	<input type="checkbox"/>
In trunk	<input type="checkbox"/>

PROBLEM OCCURS WHEN (CHECK ALL THAT APPLY)

Vehicle is moving	<input type="checkbox"/>
Vehicle is parked	<input type="checkbox"/>
Engine is running	<input type="checkbox"/>
Engine is off	<input type="checkbox"/>
The volume is high	<input type="checkbox"/>
The volume is low	<input type="checkbox"/>
It is cold outside (less than 40°F)	<input type="checkbox"/>
It is hot outside (greater than 90°F)	<input type="checkbox"/>
Other (specify below)	<input type="text"/>

